



# CASTLEHEAD HIGH SCHOOL



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**Head Teacher: Mr Gordon Menzies**

**Children's Services**  
**Director: Janie O'Neill**

**8<sup>th</sup> June 2026**

Dear Parents and Carers,

I am writing to inform you of an important change to the way we communicate with families at Castlehead High School.

For several years, we have used the **School App for Parents** platform to share important information, updates and communications with our school community. We have recently been informed that the company which operates **School App for Parents** will be discontinuing the service in **July 2026**. As a result, the app will no longer be available for schools to use from that date.

Following this notification, we researched several alternative communication platforms to identify the most suitable replacement for our school community. After careful consideration, we have chosen to move to the **Safer Schools Scotland** app.

To ensure a smooth transition for all families, we will trial some communicate through the new Safer Schools Scotland App, while still maintaining all communication through the School App for Parents app **until the end of June 2026**. This will provide parents and carers with time to download, register and become familiar with the new platform. From **July 2026 onwards**, all app-based communications from Castlehead High School will be sent exclusively through the **Safer Schools Scotland** app.

The Safer Schools Scotland app offers a range of benefits, including school communications, online safety information, guidance for parents and carers, and resources designed to support young people in navigating the digital world safely.

Information on how to download and register for the Safer Schools Scotland app is included at the end of this letter. We encourage all parents and carers to install and set up the app as soon as possible to ensure there is no interruption come August to receiving important information from the school.



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Thank you for your continued support and cooperation as we make this transition. Should you have any questions, please do not hesitate to contact the school.

Yours sincerely,

Gordon Menzies  
Head Teacher



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School Parent/Carer Code: **8661**



## About the App

The App is designed to support and protect children by educating and empowering them both at school and at home. Through their log-in, pupils get access to information that is relevant to them, and you will receive tips and advice on how to keep them safer online.

*Make sure to enable push notifications to keep up to date with our tips, advice and guidance on how to make your pupils safer.*



The online world can be a bit overwhelming at times, but it is important we understand what our children are doing online so we can help make them safer. The Safer Schools Scotland App aims to help with this.

We are delighted to invite you to download our new Safer Schools Scotland App provided by our school insurance provider Zurich Municipal.

## Downloading your App:

### Step 1:

If you are using an IOS device, go to the Apple App Store and search '**Safer Schools Scotland**'. If you are using an Android device, go to the Google Play store and search '**Safer Schools Scotland**'.



**Step 2:** Select 'Download'.



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## Logging In:

Please follow the below instructions.

## Creating An Account:

### Step 1

If you haven't already, please create an account by selecting **your role** on the login screen of your App.

### Step 2:

To create an account, click '**Create an account**' and input your full name, email, and password you wish to use. You'll also be asked to confirm your password. Once you're ready, click '**Register**' and this will create your account.

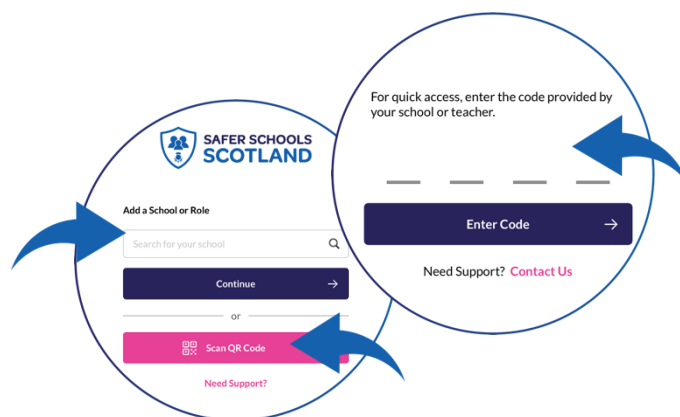
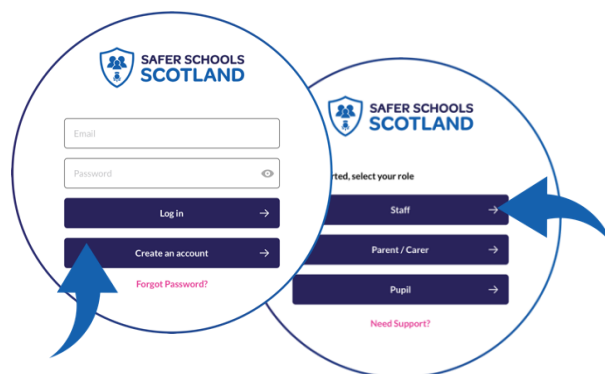
### Step 3:

After you register, you will be asked to read and agree to the Terms and Conditions. After reading and scrolling to the bottom, the '**I agree**' button will be available to select.

### Step 4:

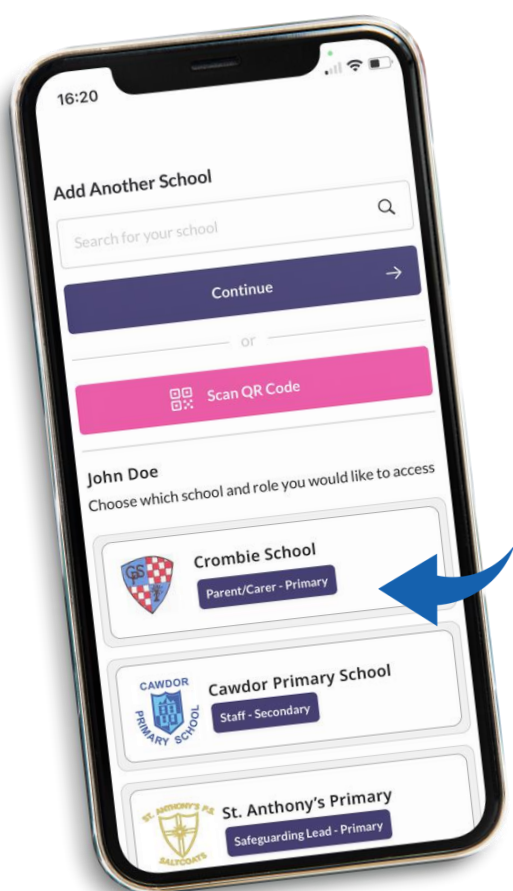
Time to select your school! To add your school, simply type 'Castlehead High' in the search bar and click '**Continue**'.

You will then be asked to input your entry code. The code for Castlehead parents and carers is **8661**. Type in this and click '**Submit**'. You'll be asked to confirm this by clicking '**Continue**'.



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**Top Tip:** Did you know that your App features Multi-School Login? This means that you are a Staff member in one school with a child in another, or if you are a Parent/Carer of children in different schools, you have access to multiple schools without having to log in and out of the app.

**Step 5:** To add another school or role, on your Safer Schools app account, click your profile icon on the top right corner, navigate to '**Account Information**' and select '**Add Another School or Role**' then simply repeat Step 4.



### Logging into your App:

**Step 1:** When you have opened the App, you should input your email address and password that you used to create your account. Once you're ready, click '**Log In**'.

**Step 2:** When you log in, you will see your chosen school(s) that you have added to your account. Simply click the school that would like to view!



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