

Dear Parent / Carer

22nd June 21

I am writing to update you on the alternative certification model for 2021 ahead of pupils receiving their provisional results.

Our pupils have worked exceptionally hard throughout this year and they have shown dedication and determination during their assessments. I would like to thank them for their effort during this time. I would also like to thank you as parents and carers for your continued support of the school and take this opportunity to reassure you that staff in our school have worked exceptionally hard to ensure every young person is given the opportunity to do their best during their assessments.

As a school we have confidence in the process of assessment and have confidence in the provisional grades awarded to your child.

All teachers have worked hard to consistently apply the national standards set by SQA to this year's alternative certification model. Additional quality assurance checks such as validation of all assessments and cross marking have also taken place within and across schools in Renfrewshire to ensure that there has been a robust and fair process to arrive at the provisional grades.

We hope that our pupils are happy with the results that they have achieved. As in any year, some pupils may be disappointed with their results, and as ever, we are here to help in any way we can. Please do not hesitate to contact us if you have any queries at all about your child's grades, the process we used or the next steps in planning their learning journey.

Please note that only provisional grades for National 5 and Highers will be detailed on Wednesday and that National 4 results will be included in the SQA certificate issued on the 10th of August.

If you have any queries please e mail castleheadhighenquiries@renfrewshire.gov.uk and the appropriate member of staff will get back to you.

National helpline

Skills Development Scotland have set up a dedicated phone line for any young person who wants to talk about their provisional results. It is open between now and the day before results day (Monday 9th August). Young people can call 0800 917 8000 on Mondays to Friday between 9am and 5pm.

In addition, Skills Development Scotland will have their national results helpline – 0800 100 8000 – open from 10 August at 8am. Further details of all help and support by Skills Development Scotland is available on the My World of Work website.

www.myworldofwork.co.uk/resultshelpline

Appeals process

This year, pupils across Scotland will have the right to appeal directly to SQA. If your child wishes to register that they want to appeal their provisional result, they can do so directly to SQA from the 25th June. The registration service will open on Friday 25 June and will close on Thursday 12 August. Appeals will be processed after Results Day on Tuesday 10 August.

If your child is waiting on a result for a university or college place or for an employment or training programme, the appeal will be processed as a priority and that appeal must be registered by Thursday 12 August.

Once an appeal has been completed, SQA will inform the school, college or training provider and they will tell you the outcome. Priority appeals will be processed by Wednesday 8 September, to meet Universities and Colleges Admission Service (UCAS) and employment/training timescales. Other appeals will be processed as quickly as possible thereafter.

Full details of this process can be found on the SQA website,

www.sqa.org.uk/sqa/79049

You can also visit www.renfrewshire.gov.uk/results for more advice and support.

One again, I would like to thank you for your continued support.

Kind Regards

M.J. Macdonald